

To help you understand why you are receiving this statement, and what information it contains, we have tried to answer some of the potential questions you may have:

What is the Cost and Charges Statement?

The Cost and Charges Statement (also known as Ex-Post) is a regulatory requirement introduced as part of the MiFID II initiative. The statement is produced on an annual basis and designed to fully disclose the costs and charges that you've incurred on your investments.

What is MiFID II?

MiFID II is a revamped version of the original "Markets in Financial Instruments Directive" it's the EU legislation that regulates firms who provide services to clients linked to 'financial instruments' and has been implemented to offer greater protection for investors whilst improving more transparency into all asset classes: from equities to fixed income, exchange traded funds and foreign exchange.

The main goal of MiFID II is to make the European markets safer, transparent, and more efficient whilst putting an end to the monopoly of stock exchanges and driving down overall trading costs for investors.

The regulation covers virtually all aspects of trading within the EU. They reach across the entire financial services industry including banks, exchanges, and brokers.

What charges are covered?

All of the charges that you've incurred are disclosed – this includes the underlying and explicit costs and charges of investment funds, the platform, as well as any discretionary fund management and Adviser charges. The charges will be broken down into the following categories to make them as clear and understandable as possible:

- > One Off charges e.g. adviser initial charges
- > On-going charges e.g. platform charges
- > All costs related to investment transactions e.g. dealing charges
- > Ancillary costs e.g. custody costs
- > Incidental costs e.g. any performance fees

What is the reporting period?

The Cost and Charges Statement will summarise the actual costs and charges for the investments you held during the previous calendar year, for example, the upcoming statement will cover 01/01/2020 - 31/12/2020 and include the actual period that each investment was held for.

The statement will also take into account every investment change that was made to your account during the reporting period.



How does the Cost and Charges Statement differ to an Ex-Ante Illustration?

The Cost and Charges Statement will be similar to that of our Ex-Ante illustration which was introduced in 2018, but with one major difference:

The Ex-Ante illustration provides you with the **expected** cost and charges information before you make your investment.

The Cost and Charges Statement confirms the **actual** cost and charges that have been incurred, and their effect on your investment returns for the reported period.

Further Information

In you require any further information on the Cost and Charges Statement, or anything else regarding your Novia Global account, our customer services team can be contacted by email on clientservices@novia-global.com, or by telephone on +44(0)1225517517.